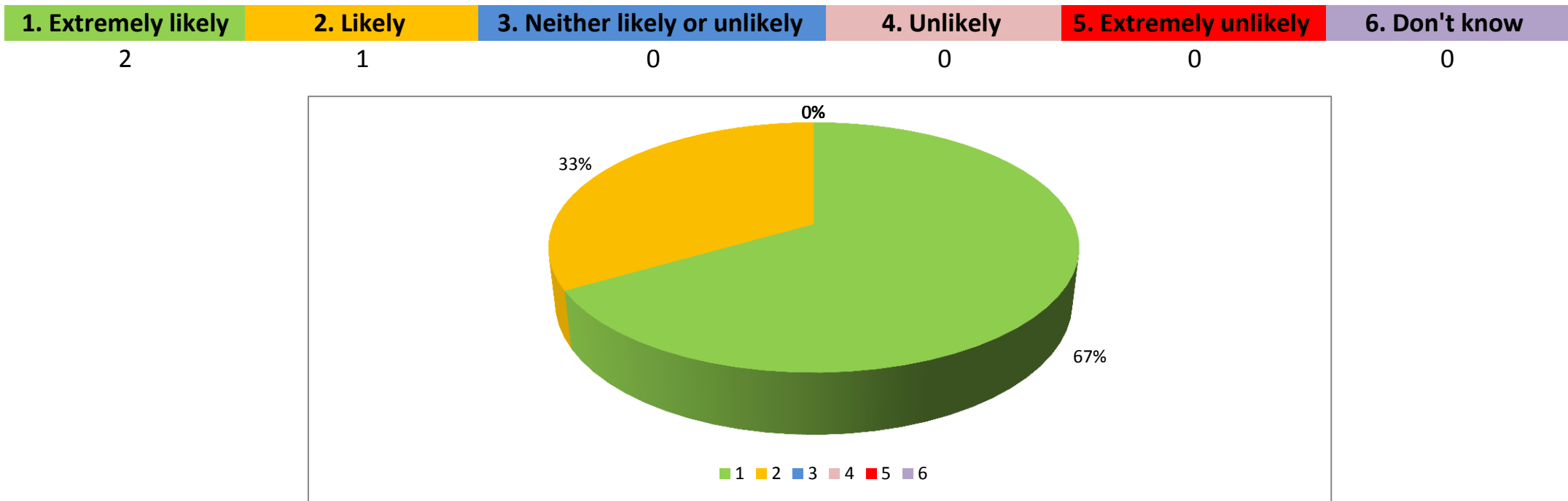


Friends & Family Test Data October 2015



The NHS Friends and Family test is a way of gathering patient feedback, so that the practice can continually review our services. During October 2015, a total of 3 paper surveys were returned from our patients and on the whole we are very happy with the results. 100% of patients surveyed said that they would be likely or extremely likely to recommend us to their friends and family. 0% said that they were neither likely or unlikely or didn't know. Only 0% were either unlikely or extremely unlikely to recommend us.

We carried out a separate appointments survey in tandem with October's Friends & Family survey

Patient Comments

Happy with the service you provide

I have been with Dr O'Reilly's Practice for over 20 years, he takes time to explain to you and ease your concerns. The reception staff are always helpful and also the Nurses

I have had no complaints and I find the Doctors very competent

ACTIONS

No Actions

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