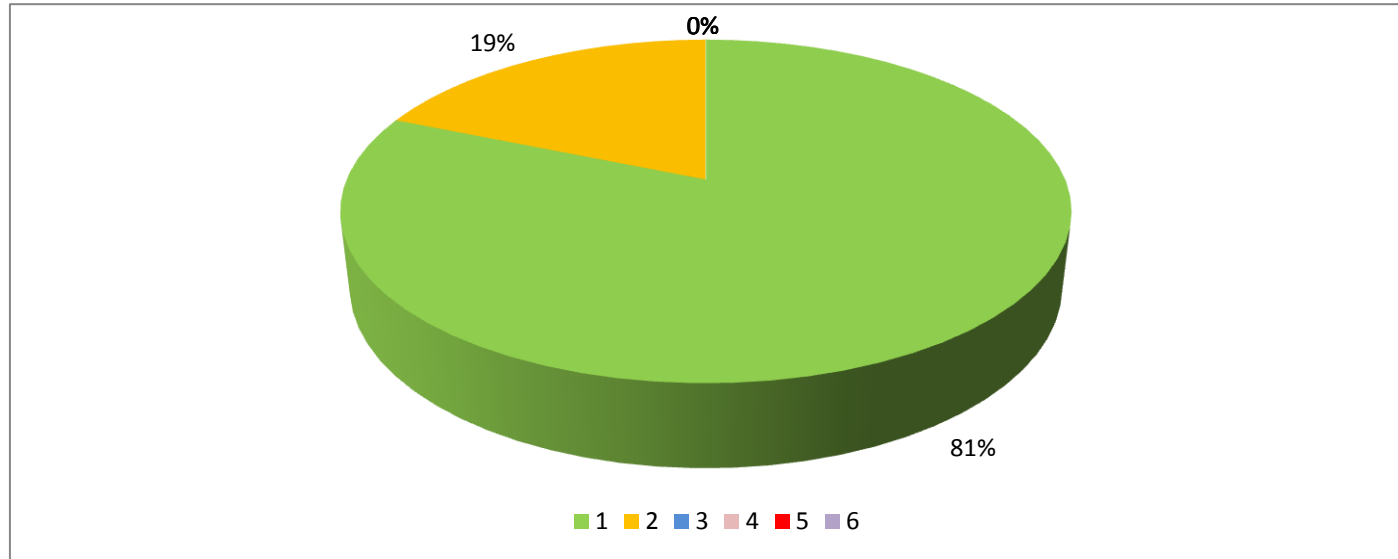


Friends & Family Test Data May 2016

1. Extremely likely	2. Likely	3. Neither likely or unlikely	4. Unlikely	5. Extremely unlikely	6. Don't know
13	3	0	0	0	0



The NHS Friends and Family test is a way of gathering patient feedback, so that the practice can continually review our services. During May, a total of 16 paper surveys were returned from our patients and on the whole we are very happy with the results. 100% of patients surveyed said that they would be likely or extremely likely to recommend us to their friends and family. 0% said that they were neither likely or unlikely or didn't know. Only 0% were either unlikely or extremely unlikely to recommend us.

Patient Comments

Been here fo years. Great team of staff

Everyone is so friendly 7 helpful

Nurse is great with my diabetes

Such a friendly place. Doctors are very good.

I may be moving. I hope they let me stay

All good

Wouldn't go anywhere else

Friendly staff. Good GP's

Doctors great. Nurses great. Staff great.

I have already recommended to family and friends

Appoinmtnets system is really good

Efficeinet service & friendly staff

Brilliant doctors who listen & always treat you correctly.

Always get an appointment

Caring doctors, helpful reception service

Nice receptionists. Empathetic doctors. Welcoming surgery. Always helpful.

ACTIONS

No actions