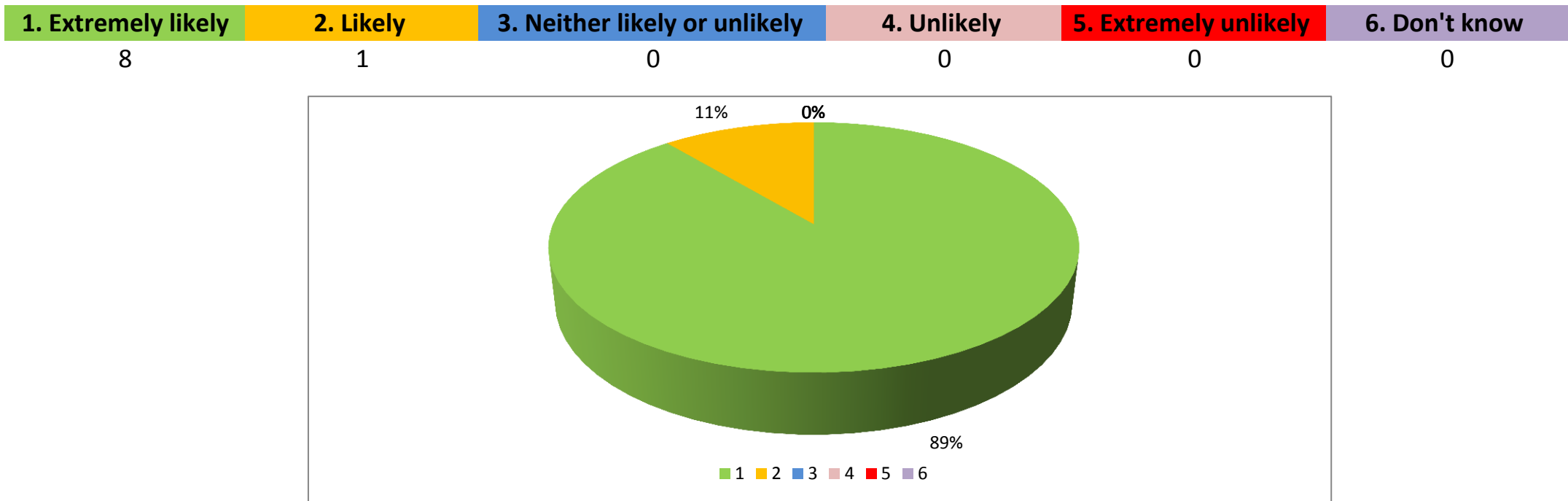


Friends & Family Test Data March 2016



The NHS Friends and Family test is a way of gathering patient feedback, so that the practice can continually review our services. During March, a total of 9 paper surveys were returned from our patients and on the whole we are very happy with the results. 100% of patients surveyed said that would be likely or extremely likely to recommend us to their friends and family. 0% said that they were neither likely or unlikely or didn't know. Only 0% were either unlikely or extremely unlikely to recommend us.

Patient Comments

Well done everyone

Love all the staff 5* service

No problems

First class service by doctors, nurses & receptionists

Happy with all aspects of the practice

Friendly receptionists. GP's are great

Good appointments system. Lovely staff

Everyone is helpful

Good practice - friendly team

ACTIONS

No actions