



Park Lane Surgery
2 Park Lane, Allestree
Derby DE22 2DS
01332 552461

Brook Medical Centre
183 Kedleston Road
Derby DE22 1FT
01332 291991

Park Farm Medical Centre
3 Park Farm Centre
Derby DE22 2QN
01332 559402

Comments, concerns or complaints?


If you have any comments, concerns or complaints and you would like to speak to somebody about them please telephone **01773 525119** or email pet@dchs.nhs.uk

Are we accessible to you? This publication is available on request in other formats (for example, large print, easy read, Braille or audio version) and languages. For free translation and/or other format please call;

01773 824171 extension 5587, or email us communications@dchs.nhs.uk

Some of the teams we work with:

Adult Social Care
Acute Hospital Discharge Teams
Amber Valley Community Mental Health Age UK
Amber Trust
Amber Valley CVS
Bereavement Support Groups
Befriending Services
Citizens Advice Bureau
Continence Services
Community Hospitals
Community Therapy Teams
Community Matrons
Derbyshire Carers Association
Day Centres throughout the area
DCC Welfare Rights Team
District Nurses
Fire Service
Hospital Admission & Discharge Teams
Handy Van Services/Trusted Trader
Healthy Lifestyles Teams
Heart Failure Team
Help for Harry
Local Community Groups
Live Life Better Derbyshire (Health & Wellbeing)
Making Space (Dementia services)
Police Service
Patient Transport Services
Podiatry Services
Palliative Care Team
Pulmonary Rehab Team (Breathability)
SPA (Single Point of Access)
vSPA (voluntary services)

Derbyshire Community Health Services 
NHS Foundation Trust

Malcolm Gallon Care Coordinator

**Park Lane Surgery,
Brook Medical Centre &
Park Farm Medical Centre**

Do you or your family need help and support?

Not sure where to go to get information and advice?

Then we can help!

Care Coordinators are part of the Integrated Community Team employed by Derbyshire Community Health Services and we are based at local GP practices.

Its a free service and we can work with anyone over the age of 18 to help to support and work on your behalf as the link between all the different services and organisations in the community.

If you are an older adult we can help you to get the support you need to remain independent in your own home for as long as possible.

If you are a family member or carer of someone and you also feel you need some extra help, support or information we can help you too.

Its not just about medical or social care needs, we can also help you to access local support and volunteer groups such as; day centres, local community groups, healthy lifestyle activities, bereavement support, meals-on-wheels, befriending, carer support and local volunteering opportunities to name but a few!

How We Can Help

If you are encountering difficulties, or know someone who needs help, we can help you to find and access the support or information you need. For example;

- Referrals to our Integrated Community teams for time limited interventions e.g. physiotherapy, podiatry, occupational therapy, community matrons and district nursing.
- Referral to social care for assessment and support.
- Help with finding suitable community groups and social activities if you feel isolated and would like to meet people and get involved.
- Befriending opportunities if you would like some company.
- Bereavement support.
- Referrals to appropriate agencies if you need assistance with shopping, travel, small house maintenance tasks etc.
- Information on Family or Carer support.
- Information on how to access benefits.

In fact, general Information on most things!!

Referral to the Care Co-ordinator

If you are over the age of 18 and would like to know more about how we can help. Either ask your GP (or any other health professional) for a referral or alternatively you can self refer by contacting me for an informal chat on the contact numbers below.....

Malcolm Gallon
Care Co-ordinator

Park Lane Surgery, Allestree
T: 01332 552461
Days of work: Monday & Thursday

Brook Medical Centre, Kedleston Road
T: 01332 291991
Days of work: Wednesday

Park Farm Medical Centre, Allestree
T: 01332 559402
Days of work: Tuesday & Friday