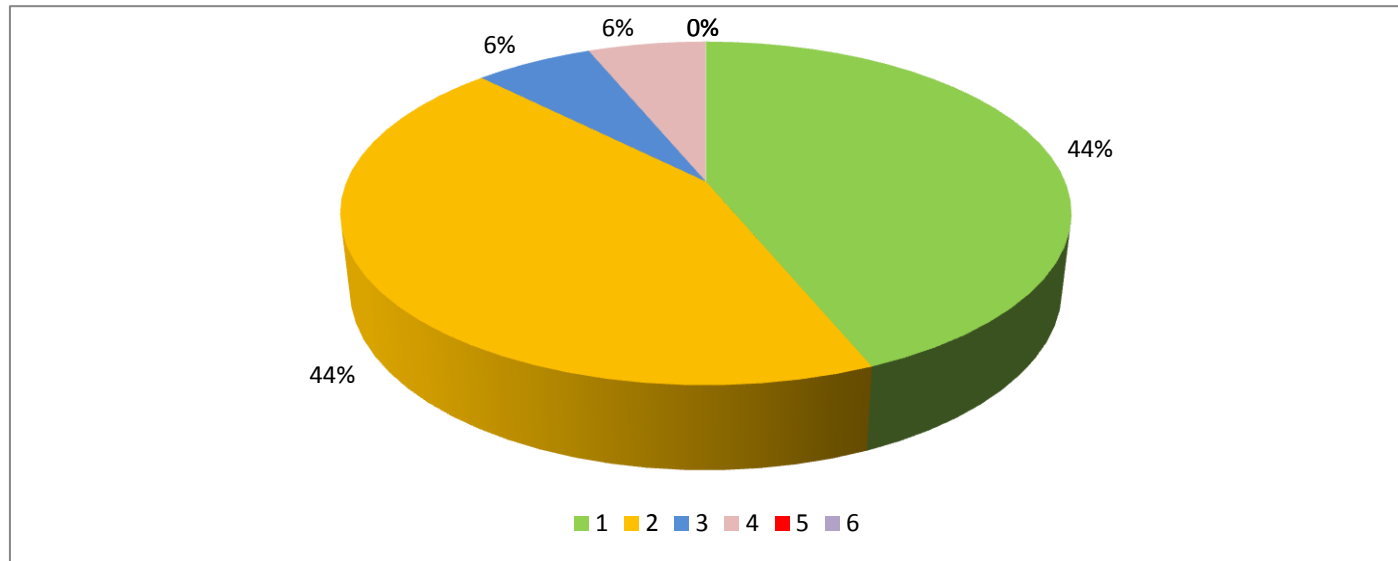


Friends & Family Test Data July 2016

1. Extremely likely	2. Likely	3. Neither likely or unlikely	4. Unlikely	5. Extremely unlikely	6. Don't know
7	7	1	1	0	0



The NHS Friends and Family test is a way of gathering patient feedback, so that the practice can continually review our services. During July, a total of 16 paper surveys were returned from our patients and on the whole we are very happy with the results. 88% of patients surveyed said that they would be likely or extremely likely to recommend us to their friends and family. 6% said that they were neither likely or unlikely or didn't know. Only 6% were either unlikely or extremely unlikely to recommend us.

Patient Comments

Recommend the Doctors fully to others but I wouldn't because its sometimes hard to get an appointment.

I don't really come to the doctors much but when I have been theres nothing I would complain about and I also like the fact you can book an appointment and don't have to call o

Friendly

Very friendly staff. Very competent GP's

Friendly service. Speedy appointments.

Over the years they have always treated my family and looked after them well are polite & couteous

I have found DR Davidson a very efficientcaring Doctor.All nurses + office staff make up avery good team.

Briliant service from all the people who work here. All work hard and make sure appointments are within a week. Brilliant

None live nearby

It depends on the proximity

Have always managed to get appt when necessary. Staff are friendly. Like the text reminders about appointments

ACTIONS

No actions

n the day.